

## Position Description

### Usher Coordinator



Adelaide Thunderbirds are looking for enthusiastic Usher Coordinator for the 2022 SSN home games.

#### Your role

As a member of the front-line crew, you will be the liaison between the usher workforce and Netball SA staff and ticketing. You will be the point of contact for all ushers should they encounter any seating issues and you will have to be confident to work collectively with Netball SA staff to solve the problem in a timely and professional manner. You may be required to assist with other duties as directed by Adelaide Thunderbirds staff and Priceline Stadium staff.

Responsibilities may include;

- Be present for Volunteer briefing from Netball SA Staff
- Be the liaison between the Members, Netball SA, Usher workforce and ticketing staff
- Be the point of contact for the ushers should they be experience problems
- Solve problem in a timely manner with the help of Netball SA staff
- Give ushers their spot for the game and make sure they are getting food after game has started
- Help with activations when needed
- Be able to perform other duties when asked upon by Netball SA staff

#### Skills required

- Reliable, punctual, well presented and courteous
- Friendly and personable with the crowd, a fantastic communicator
- Willing to assist in the event of an emergency (e.g. Stadium evacuation)
- Flexible to support the team as required

#### Reporting to

Reports to the Events Manager and Membership and Ticketing Manager.

#### Requirements

All volunteers must be 18 years of age or older.

You must have a valid South Australian DSCI or be willing to obtain one.

You must be double vaccinated against COVID-19 and be in a position to show evidence of vaccination.