

Position Description

Front of House Supervisor



Adelaide Thunderbirds are looking for an enthusiastic Front of House Supervisor for the 2022 SSN home games.

Your role

The Front of House Supervisor will coordinate and manage a team of volunteers who are responsible for supporting the delivery of all front of house activations. This will include ensuring the Fan Village is set up and all volunteers prepared on time. You will also be responsible for ensuring that any on court activation participants are selected pre match. You will then oversee the pack down of the Fan Village activations.

You will be working closely with the Commercial team to ensure the smooth delivery of all partner and Thunderbirds run activations.

Responsibilities may include;

- Be present for Volunteer briefing from Netball SA Staff
- Communicate with Commercial team with set-up and activations in fan village
- Ensure there are enough posters for fan village, if need more ask NSA staff
- Ensure all volunteer front of house are getting kids into activations, handing out poster, and pictures with Tori.
- Select participants for the quarter and half-time activations if needed
- Oversee and help with pack down of fan village
- Ensure all leftover posters are neatly placed in the volunteer room
- Once fan village is packed down, help with activations on court
- Make sure all activations participants are ready in the eastern foyer to be briefed by Game Day Services

Skills required

- Reliable, punctual, well presented and courteous
- Can manage a group of volunteers
- Work well under pressure and in short time frames

Reporting to

Reports to the Events Assistant and Commercial team.

Requirements

All volunteers must be 18 years of age or older.

You must have a valid South Australian DSCI or be willing to obtain one.

You must be double vaccinated against COVID-19 and be in a position to show evidence of vaccination.