

# Position Description

## Spectator Services



Adelaide Thunderbirds are looking for enthusiastic Spectator Services for the 2020 SSN home games.

### Your role

The happy face of Thunderbirds – a source of information for fans needing assistance.

Duties include but are not limited to the following:

- First point of contact for Members and fans, guests and spectators arriving for Adelaide Thunderbirds home matches.
- Welcome and direct Members and fans, guests and spectators to the correct ticketing windows, function spaces or main entry doors as applicable, ensuring the continuous and efficient flow of pedestrian traffic around the ticket window and entry door area.
- Encourage spectator and fan interaction with partner and Thunderbirds activations throughout the fan area.
- Spectator services may also be required to assist with other duties and functions from time to time as directed by Netball SA Event Staff.

### Skills required

- Reliable, punctual, well presented and courteous
- Friendly and personable with the crowd, a fantastic communicator
- Flexible to support the team as required

### Reporting to

Reports to the Events Assistant and Workforce Coordinator.

### Requirements

Must be 18 years of age or older.

You must have a valid South Australian Police Clearance for working with children or be willing to obtain one. Netball SA can organise for you to get a Working with Children Check free of charge in a volunteer capacity.

### Availability

#### Training and game day availability

All games

#### Suncorp Super Netball

Sunday 3 May, 2:30pm centre pass @ Priceline Stadium

Sunday 17 May, 2:30pm centre pass @ Priceline Stadium

Saturday 6 June, 6:30pm centre pass @ Adelaide Entertainment Centre

Sunday 14 June, 12:30pm centre pass @ Priceline Stadium

Saturday 11 July, 2:30pm centre pass @ Adelaide Entertainment Centre

Saturday 25 July, 6:30pm centre pass @ Priceline Stadium

Friday 7 August, 6:30pm centre pass @ Adelaide Entertainment Centre

#### Australian Netball League (Southern Force)

Are you happy to help with ANL matches

#### Fan Day

Date TBC – possible date Sunday 19 April

\*These times are guides only, shift times will be sent to you upon recruitment