

# Position Description

## Membership and Ticketing Assistant



Adelaide Thunderbirds are looking for enthusiastic Membership and Ticketing Assistants for the 2020 SSN home games.

### Your role

Membership and Ticketing Assistants help trouble shoot any ticketing questions! Positioned at the ticketing booth, the role provides a point of contact for information for members and fans needing assistance including assisting corporate function attendees, membership enquiries and general match day queries.

### Skills required

- Reliable, punctual, well presented and courteous
- Friendly and personable with the crowd, a fantastic communicator
- Flexible to support the team as required

### Reporting to

Reports to the Membership & Ticketing Manager.

### Requirements

Must be 18 years of age or older.

You must have a valid South Australian Police Clearance for working with children or be willing to obtain one. Netball SA can organise for you to get a Working with Children Check free of charge in a volunteer capacity.

### Availability

Training and game day availability
<input type="checkbox"/> All games
<b>Suncorp Super Netball</b>
<input type="checkbox"/> Sunday 3 May, 2:30pm centre pass @ Priceline Stadium
<input type="checkbox"/> Sunday 17 May, 2:30pm centre pass @ Priceline Stadium
<input type="checkbox"/> Saturday 6 June, 6:30pm centre pass @ Adelaide Entertainment Centre
<input type="checkbox"/> Sunday 14 June, 12:30pm centre pass @ Priceline Stadium
<input type="checkbox"/> Saturday 11 July, 2:30pm centre pass @ Adelaide Entertainment Centre
<input type="checkbox"/> Saturday 25 July, 6:30pm centre pass @ Priceline Stadium
<input type="checkbox"/> Friday 7 August, 6:30pm centre pass @ Adelaide Entertainment Centre
<b>Australian Netball League (Southern Force)</b>
<input type="checkbox"/> Are you happy to help with ANL matches
<b>Fan Day</b>
<input type="checkbox"/> Date TBC – possible date Sunday 19 April
<b>*These times are guides only, shift times will be sent to you upon recruitment</b>