

Position Description

Fan Engagement Assistants



Adelaide Thunderbirds are looking for enthusiastic Fan Engagement Assistants for the 2020 SSN home games.

Your role

The happy face of Thunderbirds – Your role will assist and encourage attendees to sample everything the fan village has to offer especially the active elements of the fan zone.

Duties include but are not limited to the following:

- Located initially in and around the fan zone area at each Adelaide Thunderbirds home game, your role will involve working with the Commercial team to manage the outdoor activation area. With various free and fun activities, merchandise stands and sponsor activations on display prior to each home game.
- You will work with the Commercial team to ensure the outdoor activation area is set up as required, Partners have all they need and the area is running smoothly. Once running you will monitor lines, spectator engagement and encouraged interactions with fans.
- You may (at times) be required to manage a specific activity during the pre-game stage.
- Once the game has commenced, you will also be required to assist with packing down of event equipment from the outdoor activation area as directed by the Commercial team.

Skills required

- Reliable, punctual, well presented and courteous
- Friendly and personable with the crowd, a fantastic communicator
- Flexible to support the team as required

Reporting to

Reports to the Front of House Coordinator and Commercial team.

Requirements

Must be 18 years of age or older.

You must have a valid South Australian Police Clearance for working with children or be willing to obtain one. Netball SA can organise for you to get a Working with Children Check free of charge in a volunteer capacity.

Availability

Training and game day availability

All games

Suncorp Super Netball

Sunday 3 May, 2:30pm centre pass @ Priceline Stadium

Sunday 17 May, 2:30pm centre pass @ Priceline Stadium

Saturday 6 June, 6:30pm centre pass @ Adelaide Entertainment Centre

Sunday 14 June, 12:30pm centre pass @ Priceline Stadium

Saturday 11 July, 2:30pm centre pass @ Adelaide Entertainment Centre

Saturday 25 July, 6:30pm centre pass @ Priceline Stadium

Friday 7 August, 6:30pm centre pass @ Adelaide Entertainment Centre

Australian Netball League (Southern Force)

Are you happy to help with ANL matches

Fan Day

Date TBC – possible date Sunday 19 April

*These times are guides only, shift times will be sent to you upon recruitment